The AI solution to boost Ticketing Service Management

Navigate for Tickets is a Process Mining and native AI platform that seamlessly integrates to any Ticketing Service Management, enabling analysis of high volumes of incidents to improve performance, accelerate time-to-value and minimize operational costs.

Keeping edge among millions of tickets

- 25% More efficiency in problem solving
- 3x Faster ticket resolution
- 2-day Reduction in ticket assignment time

Connect simultaneously to any ITSM

Leverage Generative AI to learn about your data

Reduce SLA timing
Using Machine Learning models and dashboards

Administer large data volumes

Anticipate ticket variations with Process Mining

Tap into the full potential of Ticketing Service Management

Process Mining
Auto-Machine Learning
Predictive Alerts

Intelligent Ticket Search
Ticket Clustering
Real-time Dashboarding